

# STRONG COMPONENTS

## Supplier Quality Clauses

Quality Clause Requirement – Suppliers have a Quality goal of 95% and Delivery goal of 95% or better	
Q1	<b>CERTIFICATION OF COMPLIANCE:</b> Seller shall provide a certification, signed by an authorized company management representative that addresses compliance with the Customer's drawing & drawing revision, workmanship standard(s), revision(s), & compliance to the STRONG COMPONENTS purchase order, material certification with actual chemical & physical test reports from the lot represented per the specification indicated, & shall not supply material for which they are not certificated or approved. A certificate of conformance is required with each delivery lot/quantity.
Q2	<b>RETENTION OF QUALITY RECORDS:</b> Supplier is required to maintain documentation pertaining to this order for a minimum of ten (10) years after delivery, unless otherwise directed by the Purchase Order. This documentation must remain on file & available for review by STRONG COMPONENTS, our customer and/or a designated representative or responsible regulator agency for the specified period.
Q3	<b>QUALITY SYSTEM REQUIREMENTS:</b> Seller & its subcontractor(s) shall, in the performance of this Purchase Order, provide & maintain a quality system that is in conformance with ISO 9001 or the equivalent.
Q4	<b>NOTIFICATION OF NONCONFORMING PRODUCT:</b> Supplier is required to notify STRONG COMPONENTS if nonconforming product, which can't be reworked to specification, is produced. Supplier is to obtain STRONG COMPONENTS approval of nonconforming product dispositions.  Unapproved repairs or non-conformances that are shipped to STRONG COMPONENTS will be subject to rejection upon detection regardless of the levels of consumption within STRONG COMPONENTS. If STRONG COMPONENTS labor and/or materials are added prior to the detection & rejection, then the supplier &/or subcontractor agrees to reimburse STRONG COMPONENTS for the full loss in value (i.e. the supplied material, component, or assembly; & added STRONG COMPONENTS WIP labor as well as the added higher-level material consumed during the WIP process which occurred prior to detection of the repair).
Q5	<b>TRACEABILITY:</b> Supplier is required to identify each lot with a unique code number for each lot number of raw material and/or each batch of items processed together.
Q6	<b>RIGHT OF ENTRY-</b> The supplier shall allow STRONG COMPONENTS, our customer and/or a designated representative or responsible regulator agency, access to any location, including sub-tier suppliers, where operations pursuant to a STRONG COMPONENTS purchase order are being executed or where there are records stored applicable to product processed for STRONG COMPONENTS.
Q7	<b>FLOWDOWN REQUIREMENTS</b> - Supplier must pass on to their sub-tier suppliers all applicable Quality Terms & Conditions as well as any pertaining corrective actions requests, quality alert and/or nonconformance information.
Q8	<b>PACKAGING-</b> Supplier shall package product for shipment in keeping with good commercial practice, unless otherwise instructed by Purchase Order requirements. Packaging shall be adequate to preclude damage, loss, or corrosion of product shipped. Supplier shall identify the outer container or pallet with the applicable PO#, Part # & Lot #. Shipper/pack slip are to be included with the order.
Q9	<b>PRODUCT AND/OR PROCESS CHANGES</b> - The supplier is required to notify STRONG COMPONENTS of any product or process changes which include but not limited to: sub-tier supplier, manufacturing location, substitute components or a change in processing that may have an effect on STRONG COMPONENTS' product quality. Suppliers must obtain STRONG COMPONENTS approval prior to implementation changes.
Q10	<b>COUNTERFEIT PRODUCT/MATERIAL</b> - Suppliers shall assure that all products provided to STRONG COMPONENTS are genuine and no counterfeit product shall be used or shipped. Seller shall notify STRONG COMPONENTS immediately if seller is aware they have furnished counterfeit goods and promptly replace the counterfeit parts with genuine parts. Supplying counterfeit goods to STRONG COMPONENTS will hold the seller responsible for all costs associated with the replacement of said counterfeit parts.
Q11	<b>AWARENESS</b> - ensuring that persons are aware of their contribution to product or service conformity and their contribution to product safety, 3 the importance of ethical behavior
Q12	Calibration/test suppliers must furnish calibration/test reports to the purchase order requirements & be traceable to the specific equipment or item for which they are calibrating or testing traceable to NIST &/or other national or international standards. ISO 9001, ISO 17025, NADCAP testing, ANSI Z540 accreditation will be the quality system requirements. Actual data must be supplied. ISO 10012-1